



IN THE UNITED STATES PATENT & TRADEMARK OFFICE

In re Patent Application of:

Francis J. SCAHILL, *et al.*

Atty. Ref.: 36-1881

Serial No.: 10/522,024

T.C./A.U.: 2626 – Conf. No.: 1512

Filed: January 21, 2005

Examiner: Natalie Lennox

For: INFORMATION PROVISION FOR CALL CENTRES

* * * * *

November 4, 2008

MAIL STOP RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT IN CONJUNCTION WITH RCE

In response to the final office action dated June 4, 2008, for which applicants hereby petition for a two-month extension of time, and in conjunction with a concurrently filed RCE, please amend the above-identified application as shown below: